

CPD Accredited Courses

**N25,000 PER  
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In partnership with



**Care Givers Training and Certification**



## **15 STANDARDS CARE CERTIFICATE**

### **Care Certificate Standards**

Every non-regulated worker in the health and social care sector is required to complete the Care Certificate. 15 standards make up this certificate and they establish the level of care that patients and clients can expect to receive.

Completing this certificate ensures that workers in the health and social care sector have the skills they need to provide quality care. It also gives them a solid basis from which to develop their career.

And the Care Certificate provides an assurance that standards of care are maintained to the same high level across the sector. The Care Certificate was developed jointly by Skills for Care, Health Education England and Skills for Health.

**The Care Certificate's 15 standards include the following:**

**Care Certificate Standard 1: Understand your role**

This standard sets out the requirements for each individual to understand the responsibilities and accountability of their role. This includes the job description, company policies and procedures together with the ethos and value of the role.

### **Care Certificate Standard 2: Your personal development**

Workers in health and social care should create a personal development plan. This plan covers topics such as opportunities for development and sets out who will support the worker in their role.

### **Care Certificate Standard 3: Duty of Care**

This standard is concerned with the level of service that is expected for those who are receiving care, as well as risk assessment and mitigation.

### **Care Certificate Standard 4: Equality and Diversity**

The fourth of the 15 care certificate standards covers the need to treat all people equally, while also celebrating and respecting the visible and non-visible aspects of individuality.

### **Care Certificate Standard 5: Work in a person-centred way**

This standard makes it clear that care workers should support those in their care using people-centred values such as independence, dignity, choice and privacy.

### **Care Certificate Standard 6: Communication**

Communication with colleagues, patients, clients and their families is of utmost importance for social and health care workers. This includes both verbal and non-verbal communication such as body language.

### **Care Certificate Standard 7: Privacy & Dignity**

The seventh of the 15 care standards focuses on two important values that should be promoted in order to maintain clients' self-esteem. It's vital for care workers to be able to identify situations where these values may be compromised.

### **Care Certificate Standard 8: Fluids and Nutrition**

Workers in health and social care need to be able to understand the principles of nutrition and hydration, and to support their clients' access to these in accordance with the provisions of their care plan.

### **Care Certificate Standard 9: Awareness of mental health, dementia and learning disability**

The ninth care standard highlights the importance of positive health and well-being when caring for clients with dementia, a learning disability or mental health condition.

### **Care Certificate Standard 10: Safeguarding Adults**

The tenth care certificate standard covers the principles of safeguarding adults, how to minimise the risk of abuse and what to do in the event of suspected abuse of an adult.

### **Care Certificate Standard 11: Safeguarding Children**

It's vital for health and social care workers to understand the principles of safeguarding children, and to be able to explain what they must do if they suspect the neglect or abuse of a child.

#### **Care Certificate Standard 12: Basic life support**

The twelfth standard sets out the need for a social or health care worker to complete basic life support training that meets the UK Resuscitation Council Guidelines.

#### **Care Certificate Standard 13: Health and Safety**

This standard covers various aspects of health and safety. This includes risk assessment, procedures for responding to an accident or sudden illness, handling hazardous substances and administering medication.

#### **Care Certificate Standard 14: Handling information**

The fourteenth standard sets out the required standards for handling client information. This includes how official and legal documentation should be received and stored.

#### **Care Certificate Standard 15: Infection prevention and control**

The fifteenth care standard outlines the main ways that infection can enter the body and how the carer's own health and hygiene can affect those they work with or support. This standard also covers the correct way to handle clinical waste safely.

Safety Centre in partnership with Caredemy online Care Certificate course covers the 15 care certificate standards in an easy-to-understand online format complete with workbooks and assessments.

### **ASSESSMENT & CERTIFICATION**

You will be given a multiple-choice exam available at the end of the learning, you will be graded. On a pass mark of 70% or higher a certificate is issued.

You may retake the test at your convenience at no additional cost.

On completion of the exam, a free certificate is instantly available for you to download or print.

A hard copy certificate printed on certificate grade paper can be purchased for a nominal fee via your learner dashboard and are dispatched within three working days to your address. Please note at this time we currently only mail certificates to the United Kingdom.

### **WHO IS THIS FOR?**

#### **Who is this Care Certificate training for?**

Although the Care Certificate is designed for new staff, it also offers opportunities for existing staff working at various levels to refresh or improve their knowledge and skills.

You'll be expected to complete the Care Certificate if you're:

- Health Care Assistants
- Assistant Practitioners
- Care Support Workers
- Adult Social Workers
- Those giving support to clinical roles in the NHS where there is any direct contact with patients.
- Adult Social Care workers giving direct care in residential, nursing homes and hospices, home care workers, and domiciliary care staff.
- Other roles in health and social care such as caring volunteers, porters, cooks, maintenance or drivers that have direct contact with patients and/or service users
- New persons to health or social care

It is not possible to achieve the Care Certificate through the completion of e-learning or completing a workbook alone. Whilst e-learning or workbooks support the acquisition of knowledge and the assessment of the knowledge, the assessment of the required skills must be undertaken in the workplace by your employer

You could use the learning from the Care Certificate towards some existing qualifications and apprenticeships in the future, though periodic refreshers may be required.

**REGISTER ONLINE ON [www.safetycentre.ng](http://www.safetycentre.ng)**

**or Call 09057666623,25,26**